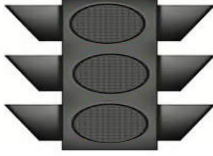
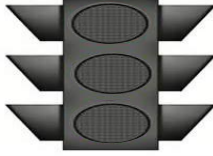


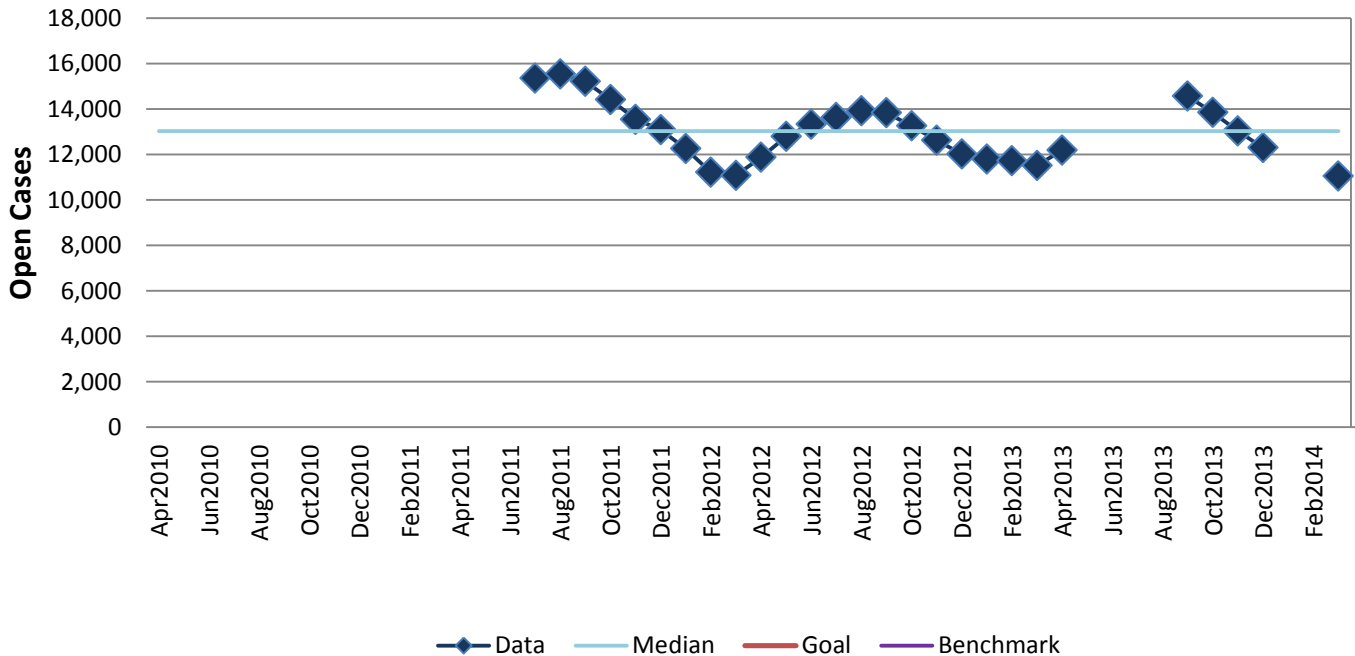
# Property Maintenance Open Cases

## Codes & Regulations

### 4/18/2014

Measurement method		Why measure?		What is our goal?	
The number of property maintenance cases that remain open (violation not resolved) at the end of each month		Enforcement helps support community health and safety		Reduce the number of open property maintenance cases	
How are we doing?					
Apr2013-Mar2014 12 Month Avg Goal	Apr2013-Mar2014 12 Month Average		Mar2014 Goal	Mar2014 Actual	
TBD	12,834		TBD	11,058	
Open Cases	Open Cases		Open Cases	Open Cases	
			Performance Stoplight Key		
		Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data			

## Property Maintenance Open Cases



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

